



Leading
vs.
Serving

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Leading vs. Serving

In this training:

- Leadership styles
- Servant leader qualities
- History of servant leadership
- Servant leadership strategies
- Goodman lore
- And more!

Leadership

- #1: The office or position of a leader
- #2: Capacity to lead
- #3: The act or an instance of leading

Who are leaders?

- Teacher
- Parent
- Police Officer
- Politician
- Engineer
- Pilot
- Scientist
- Astronaut
- Lodge Officer
- Committee Chair
- Park or Camp Ranger
- Office Manager
- Elangomat

How can you lead?

- 1) Transactional
- 2) Transformational
- 3) Democratic
- 4) Autocratic
- 5) Bureaucratic
- 6) Laissez-Faire
- 7) Charismatic
- 8) Coaching
- 9) Situational
- 10) Servant

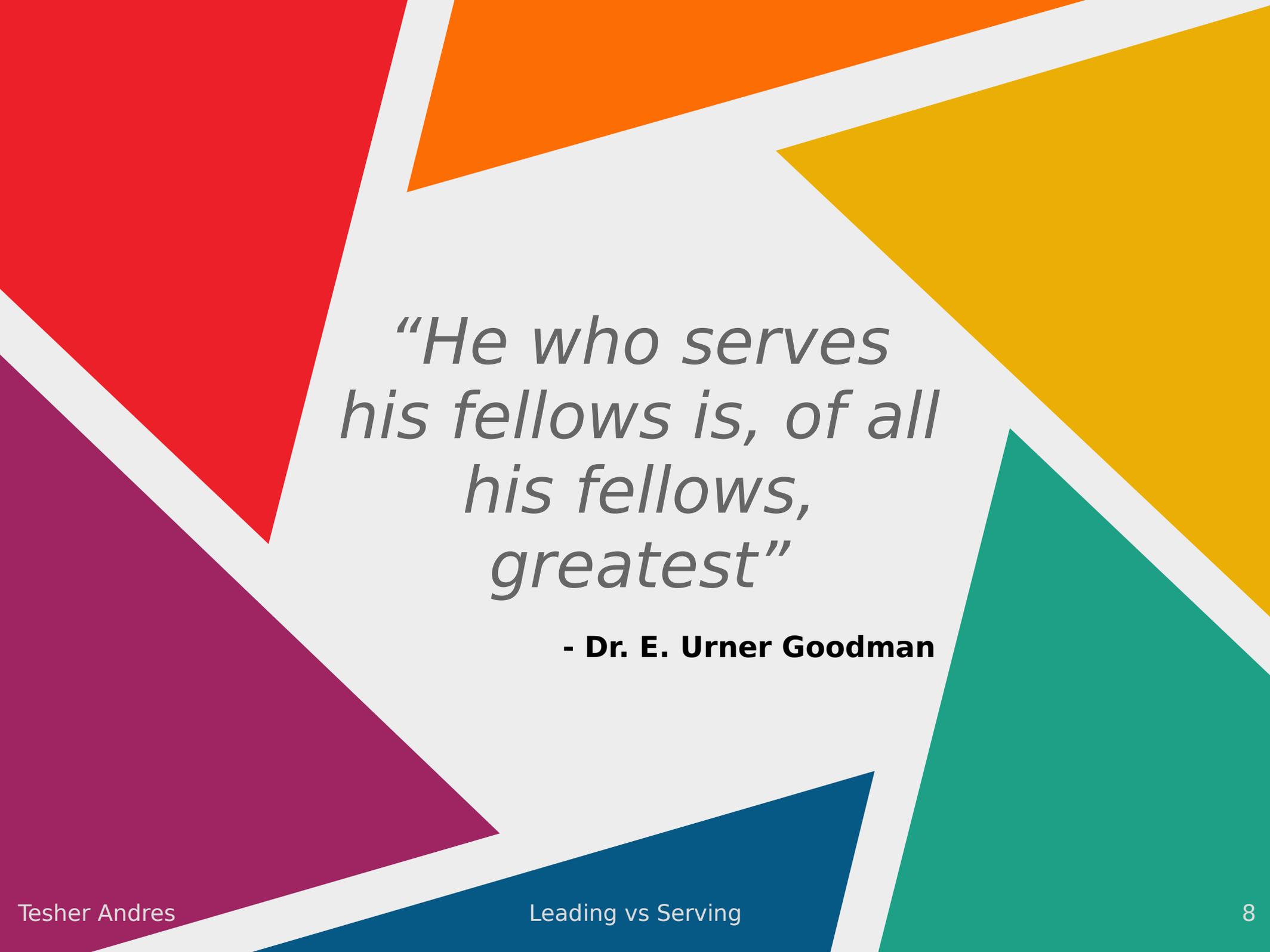


Activity:

Make the longest
paper chain you
can in three
minutes!

What is service?

- 1
 - a: the occupation or function of serving
 - b: employment as a servant
- 2
 - a: the work performed by one that serves
 - b: help, use, benefit
 - c: contribution to the welfare of others
 - d: disposal for use
- 3
 - a: a form followed in worship or in a religious ceremony
 - b: a meeting for worship
- 4: the act of serving: such as
 - a: a helpful act
 - b: useful labor that does not produce a tangible commodity
 - c: serve
- 5: a set of articles for a particular use
- 6
 - a: an administrative division (as of a government or business)
 - b: one of a nation's military forces (such as the army or navy)
- 7
 - a: a facility supplying some public demand
 - b: a facility providing maintenance and repair
- 8: the materials (such as spun yarn, small lines, or canvas) used for serving a rope
- 9: the act of bringing a legal writ, process, or summons to notice as prescribed by law
- 10: a branch of a hospital medical staff devoted to a particular specialty



*“He who serves
his fellows is, of all
his fellows,
greatest”*

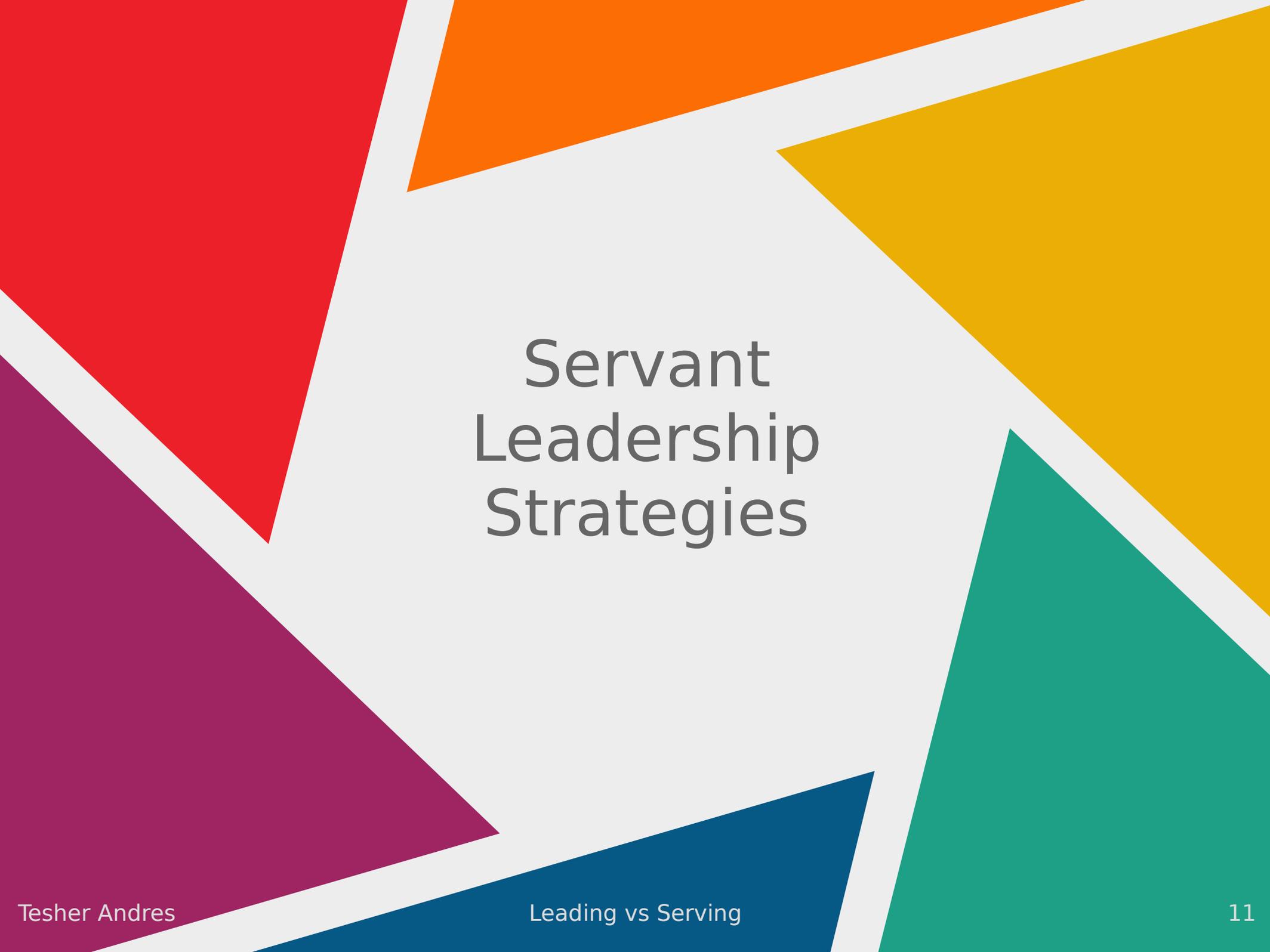
- Dr. E. Urner Goodman

What is a servant leader?

- 1) Listens
- 2) Empathetic
- 3) Healing
- 4) Awareness
- 5) Persuasive
- 6) Conceptualizes
- 7) Foresight
- 8) Stewardship
- 9) Commitment to growth of people

Activity Part 2:

Make the longest
paper chain you
can in three
minutes!



Servant Leadership Strategies

Active Listening

- Listen to understand, not just respond
- Pay attention to what's said AND unsaid
- Seek input before making decisions
- Value every voice in the room

Persuasion Not Power

- Build consensus through gentle, persistent persuasion
- Don't use positional authority to force compliance
- Convince, don't command
- Make decisions collaboratively

Develop and Empower Others

- Focus on growth of individual team members
- Share responsibilities and delegate meaningfully
- Provide opportunities for leadership development
- Celebrate others' successes

Lead By Example

- Embody Kitchkinet!
- Work alongside your team
- Model the behavior you expect
- Show, don't just tell

Create a Shared Vision

- What future success looks like!
- Plan with foresight based on past lessons
- Involve the team in creating the vision
- Keep organization's goals above personal recognition

Foster Community and Trust

- Build diverse teams working toward common goals
- Create environments where everyone feels valued
- Emphasize collaboration over competition
- Establish psychological safety

Practice Good Stewardship

- Hold the organization in trust for others
- Think generationally - what legacy are you leaving?
- Balance individual needs with organizational health
- Serve as a trustee, not an owner



Questions?